IEEE provides the RightsLink for Scientific Communications (RLSC) dashboard to our institutional open access customers to make it easier and more convenient for administrators to manage their OA accounts. RLSC is an easy-to-use platform that ensures a seamless experience for authors, administrators, and institutions.

Using the RLSC Agreement Manager, publishers can trigger multiple email offers to authors that include a dynamic link to the automated workflow. Real-time API data and reporting make it easy to track article charges and payments. The RLSC dashboard enables administrators to instantly access the most current information and generate on-demand reports.

Key Benefits:

- **Author-centric workflow** that leverages standard author, institution, and manuscript metadata
- **Automated billing** payable in 7 currencies by credit card, wire, check, or money order
- **Seamless integration** with current technology ecosystems
- **Dynamic pricing** and discount rules at the publisher, journal, and article-type level
- **Detailed reporting** in real time from a central source
- **Global customer service** available by email, phone, and live chat in multiple languages
- **Continual updates** with improved alerts and platform enhancements

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RightsLink® for Scientific Communications Dashboard

The RLSC dashboard allows OA administrators to:

- View funding requests
- Approve or deny funding requests
- Choose to automatically approve funding requests
- Update administrator contact information
- Generate transaction reports to keep track of publishing activity

FEATURES AND BENEFITS

- **Publisher Tools**
  
  Facilitate offsetting and special billing arrangements with funders or institutions

- **Auto-Notifications**
  
  Keep all stakeholders informed and aligned

- **Automated Workflow**
  
  Delight authors with a quick and intuitive experience

- **Easy Approval Process**
  
  Increase transparency and save staff time

- **Aggregated Invoicing**
  
  Eliminate draw-down accounts, manual debiting, and one-off transactions

- **Detailed Reporting**
  
  Increase visibility for all parties

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**OA Agreement Manager**

The OA Agreement Manager module works in tandem with the RLSC dashboard to allow authors to request APC funding from their respective institutions or funders, ensure that special billing agreements are honored, and provide much-needed tools to institutions and funders for approving, tracking, and reporting APC funding requests.

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